**SESSION 5: Communication** 

# **Session Plan (2 Hours)**

## **Objectives of the Session:**

- Identify areas in which they find communication difficult & explore solutions
- Look at ways of approaching the subject of money with close family members
- Explore what makes communication effective
- Improve confidence in saying no
- Look at how we communicate with banks / financial institutions, and how to feel more confident in doing this

NB: Materials in *italics* are things that are NOT provided in your resource box and you will need to get yourself

	Activity	Materials	Time (mins)	Notes
1	Welcome and Taste Test	-Food test item	10	
	1 item(e.g. tinned peaches)	-Plates/cups	(10)	
		-A&B cards		
2	Finishing your Money Plan	'Doing a Money plan'	10	
	Handout <i>Doing a Money Plan</i> sheets (7) & (8) –	(7) & (8) handouts	(20)	
	reviewing spending and setting a new money plan.			
	Talk through – and congratulate those who have			
	completed it!			
3	Feedback re: Debt Scenario - How did it go?	- 'Talking About	10	
	Lead into discussion-Talking About Money	Money'	(30)	
	Do we think it's important to talk about money with	cheat sheet		
	our partners, family or friends? Why/ why not? What			
	can it achieve? What stops us? If needed, use ideas			
	on Talking About Money cheat sheet.			
4	Learning From Our Experiences of Talking About	-Flipchart	15	
	Money	-Pens	(45)	
	Split into two groups and get one group to list top	-'Effective		
	tips around positive communication and one to list	Communication'		
	things to avoid when communicating.	cheat sheet		
	If group gets stuck, ask them to think of good/bad			
	conversations they have had around money. Gather			
	together at the end and feedback at the end. Use			
	Effective Communication cheat sheet to prompt.			
5	Discussing Saying 'No'		5	
	Discuss with the group: How do people feel about		(50)	
	saying 'no'? Does this change when it comes to			
	money? Is it harder to say no to people we know e.g.			
	friends & families, or people you don't know e.g.			
	banks, lenders etc?			
	1		1	

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6	Practicing Saying No	- Saying 'No' Exercise	15	
	Use the Saying 'No' exercise. Split into pairs and give	role play cards <b>ready</b>	(1h 5m)	
	each pair an envelope with scenarios in them. One	to cut and put in		
	takes the role of asking, and the other has to say 'no'.	envelopes		
	Give them 2 mins to practice the conversations. Then	(8 scenarios)		
	repeat exercise swapping over so the other has			
	chance to say no.	-Saying 'No' Exercise		
	Feedback how it felt. If useful go through the Saying	cheat sheet		
	'No' Exercise cheat sheet – on the back of this sheet			
	are ideas about how we might get better at this.			
	Break 10 minutes—do sooner if	fuou nood it /1 hr 75 mi	nc)	
	Break 10 minutes—do sooner if	you need it (1 fir 25 ffii	115)	
7	Communication scenarios	- 'Communication	10	
	Split into pairs/ groups to discuss any of the four	scenarios'	(1hr 35)	
	scenarios (decide if everyone is to discuss the same	handouts		
	scenario or each group to discuss one or two of			
	them). Feed back to whole group.			
8	Planning difficult conversations	- 'Conversation	10	
	Explain – one option for better communication is to	Planner' handouts x	(1 hr 45)	
	suggest planning a conversation before we have it.	2 (Adults and		
	This can work well if we are anxious about how a	Children)		
	conversation might go, or are fed up of going round			
	in circles about something.			
	Hand out the <i>Conversation Planner</i> tools – for adults			
	and for children, and discuss. Do people think this is			
	useful? If time, you can go through these with people			
	for specific conversations they need to have.			
9	Take Home Activity Week 5	- 'Take Home	5	
	Ask the group to talk to their children and ask them:	Activity' cheat	(1h 50)	
	1) What is money?	sheet		
	2) Where does money comes from?			
	We will feed back next week.			
10	Discussion about changes		10	
7	What has this session made you think about?			
N	Have you had any ideas of things you might do /			
9	change at home?			
OPTIONAL				
11	Wrap up		5	
	Go through any questions/issues, and mention that		(1hr 55)	
	next session is last parents group - about children			
	and money.			

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## What you need for this session:

## Provided in this pack:

- □ Taste Test A & B cards (from session 1 pack)
- □ Doing a Money Plan handouts (7) & (8)
- 'Talking About Money' cheat sheet
- □ 'Effective Communication' cheat sheet
- □ 'Saying No Exercise' role-play cards you will need to cut these 1<sup>st</sup> time around and envelopes
- □ 'Saying No Exercise' cheat sheet
- □ 'Communication Scenarios' handouts
- □ 'Conversation planner Adult' handouts
- □ 'Conversation planner Children' handouts
- □ 'Take Home Activity' cheat sheet

#### **Not Provided:**

- Name Labels
- □ Flip Chart paper
- Flip Chart pens
- □ Biros & Colouring pens
- ☐ Item to taste test: supermarket own-brand & branded
- Coloured plates / bowls / cups for taste test
- □ Refreshments (if offering them)